Taking Program Evaluation Local Developing *The Right To Know* Evaluation Chapter

Jennifer Nichols, MPH May 19, 2010



Discussing CDC's The Right To Know Evaluation Chapter Development

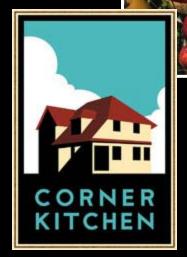
- Campaign background
- Need for an expanded chapter
- Using campaign logic model
- Types of evaluation for campaign
- Tools for local evaluation



Going Local...











Why conduct evaluation locally?

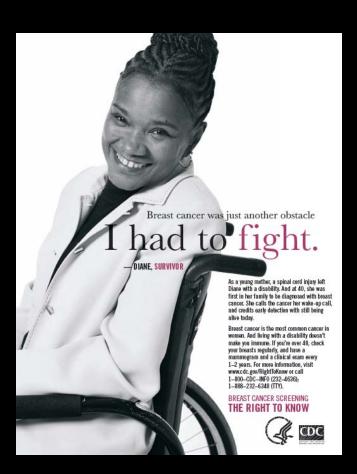
 Assess the best opportunities for reaching your audience with your messages

 Use evaluation data to improve program

 Use evaluation data to secure future funding



The Right To • Health promotion program Know Campaign from CDC to educate



from CDC to educate women with disabilities about their risk for breast cancer and encourage them to get screened

 Dissemination guide now available for communities to implement

Module B implementation



The Right To Know Campaign Evaluation chapter included with dissemination guide

 CDC working with Porter Novelli to expand the chapter to include outcome evaluation



It's your life.

And no one can protect it better than you.

JUDI, BREAST CANCER SURVIVOR

If you're over 40, check your breasts regularly, and have a mammogram and a clinical exam every 1–2 years. For more information, visit www.cdc.gov/RightToKnow or call 1–800–CDC–INFO (232–4636); 1–888–232–6348 (TTY).

BREAST CANCER SCREENING
THE RIGHT TO KNOW





Evaluation Chapter

 A step by step guide to conducting evaluation for an experienced program manager



 Designed to give teams implementing The Right To Know campaign the tools they need to conduct process and outcome evaluation





June, who was born with cerebral palsy, knows first-hand that we're not immune to breast cancer just because we live with a disability. She tells us to ask for an accessible screening and not let the system

Finding her cancer early allowed June to go on with her life. Screening allowed her to take control. If you're over 40, check your breasts regularly, and have a mammogram and a clinical exam every 1–2 years. For more information, visit

www.cdc.gov/RightToKnow or call 1-800-CDC-INFO (232-4636); 1-888-232-6348 (TTY).

decide what's best.

BREAST CANCER SCREENING
THE RIGHT TO KNOW



Six Step Plannin g Process

- Engaging stakeholders
- Selecting key evaluation questions
- Identifying program elements to monitor
- Determining how to collect information
- Developing data analysis and reporting plan
- Using and sharing lessons learned.



Logic Model

The Right To Know evaluation chapter uses a logic model to guide evaluation development and implementation.

Pilot Campaign Logic Model

Dissemination and Evaluation of Breast Cancer Screening Materials for Women with Physical Disabilities

_		k,	1	Outcomes	
Inputs	Activities	Outputs	Short Term	Medium Term	Long Term
Staff Partnerships Campaign materials Time Funding	Partnership building: CDC/AIR meetings with lead partners Local Dissemination Plans Contact and enlist support from CBOs and other organizations Contact and inform relevant health care providers (gynecologists, clinics, mammography facilities) Media campaign: Display posters in strategic locations Weblinks to print materials and sound recordings Local media ads Direct to consumer: Answer calls for information or materials requested Screening referrals Public workshops on breast cancer awareness Support group meetings	Number of pertners involved in the campaign and types Number of primary target audience reached (e.g., Web site hits) Number of activities completed (e.g., advertisements run, calls answered, tip sheets distributed) Number of partner referrals for screening	Short Term Media coverage Partner familiarity with materials Primary audience awareness and familiarity with campaign materials Primary audience attitudes, self- efficacy, intent to get screened Mammography technician awareness of accessibility issues	Increased regular breast cancer screening—first-timers, repeaters Adoption of suggested practices by mammography facilities Capacity building: New partnerships Skills in dissemination planning and implementation	Decreased rates of late-stage breast cancer diagnoses Increased number of accessible facilities due to increased demand Application of dissemination strategies to other areas
	Distribute flyers and tip sheets at local events, targeted mail, etc.				
	External Factors	Computer and Internet access Volume and distribution of accessible screening facilities Insurance coverage of breast cancer screening Competing demands on target audience		Accessibility of screening facilities Transportation Provider attitudes	



Outputs

Number of partners involved in the campaign and types

Number of primary target audience reached (e.g., Web site hits)

Number of activities completed (e.g., advertisements run, calls answered, tip sheets distributed)

Number of partner referrals for screening

Process Evaluation

- Is the program operating as planned?
 - How many and what types of partners are involved in the campaign?
 - How many hits has the website received?
 - What activities are being completed?
 - Are events well attended? Are event participants getting what they expect out of events?
 - Are advertisements being run?
 - Are tip sheets being distributed and to whom?
 - How many referrals did partners give to screening?
 - Is the intended target audience being reached with campaign messages and materials?



Outcomes					
Short Term	Medium Term	Long Term			
Media coverage Partner familiarity with materials	Increased regular breast cancer screening—first- timers, repeaters	Decreased rates of late-stage breast cancer diagnoses			
Primary audience awareness and familiarity with campaign materials	Adoption of suggested practices by mammography facilities	Increased number of accessible facilities due to increased demand			
Primary audience attitudes, self- efficacy, intent to get screened	Capacity building: - New partnerships	Application of dissemination strategies to other areas			
Mammography technician awareness of accessibility issues	- Skills in dissemination planning and implementation				

Outcome Evaluation

- Is the program achieving its objectives?
 - How aware are mammography technicians of accessibility issues?
 - How many people in the target audience believe they can be screened?
 - How many people in the primary target audience intend to be screened?
 - How much has breast cancer screening increased in the target audience?
 - Have mammography facilities implemented improved practices for women with disabilities?
 - Are facilities in the community accessible?



Example: Measuring a medium term outcome

 Adoption of suggested practices by mammography facilities





Evaluation that matters locally

Using evaluation to develop a local



- Florida & Oregon Module B programs both developed plans and tools to learn about facility accessibility
- Survey, interview, and observation data are being collected
- Results will inform development and updating of resource guide on accessible facilities



Sample Tools for assessing accessibility Profile

Radiology supervisor (telephone survey)

- Customer service
- Facility access
- Building
- Waiting area
- Dressing room
- Restroom
- Mammography suite

Usability Profile (conducted on-site by program staff)

- Patient arrival (approach to building, ramps, signage)
- Public facilities (seating, passageways, elevators, restrooms)
- Access to primary care services (exam table, dressing room, mammography machine)



Going local doesn't mean going it alone Fast Stats A-Z:

http://www.cdc.gov/nchs/fastats/Default.htm

 Finding and Using Health Statistics:

http://www.nlm.nih.gov/nichsr/usestat s/index.htm

 Behavioral Risk Factor Surveillance System (BRFSS):

http://www.cdc.gov/brfss/



Tiene que Cuidarse primero para poder cuidar a otros.

HELEN, SOBREVIVIENTE DEL CÂNCER DE SENO

Si usted ya cumplió 40 años, hágase examinar los senos periódicamente y hágase una mamografía cada 1 o 2 años. Para obtener más información visite www.cdc.gov/RightToKnow o llame al 1–800–CDC–INFO (232–4636); 1–888–232–6348 (TTY).

EXÁMENES MÉDICOS PARA DETECTAR EL CÁNCER DE SENO EL DERECHO DE SABER





Questions for

- What tools would be most helpful in assessing outcomes for health promotion programs in a community?
- What should an evaluation "how to" guide include to make evaluation simple and easy?

